



## New England Youth Diversion Summit Registration Terms & Conditions

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### **Payments Policy**

Registering for the Summit constitutes an agreement to pay the registration fee, whether or not you attend the event. If you know in advance that you cannot participate, you may transfer your registration to another individual (see Substitutions, Transfers & Credits below).

Payments must be made by credit card at the time of registration. Check payments will be accepted through May 22, 2026. After this date, only online payments will be accepted.

All check and invoice payments must be received by 5:00 PM on May 29, 2026. Entry to the Summit will not be permitted until payment has been received or other arrangements have been made with the Event Manager.

Payment arrangements may be made by contacting Lori Walter at [events@nhcourtdiversion.org](mailto:events@nhcourtdiversion.org).

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### **Cancellations & Refunds**

Cancellations must be received in writing by 5:00 PM on May 22, 2026 to receive a refund. Cancellations are subject to a \$15 processing fee. Written cancellations must be emailed to [events@nhcourtdiversion.org](mailto:events@nhcourtdiversion.org).

Refunds will not be issued for cancellations received after May 22, 2026 or for failure to attend the Summit.

Refunds will be issued in the original form of payment and will only be issued to the individual or agency from which payment was received. Please allow up to 30 days for refund processing.

Checks should be made payable to: NH Juvenile Court Diversion Network and mailed to: 10 Ferry Street, Suite 315, Concord, NH 03301

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### **Substitutions, Transfers & Credits**

Registrations may be transferred to another individual if you are unable to attend. To request a transfer, please email [events@nhcourtdiversion.org](mailto:events@nhcourtdiversion.org) and include the name of the original participant and the name and email address of the substitute participant.

Transfers cannot be processed via email after 5:00 PM on June 5, 2026. In extreme circumstances, such as illness, substitutions may be processed onsite at the discretion of the event organizers.

A credit in the amount of the registration fee may be issued for use toward a future Summit in the case of:

- Death in the immediate family
- Sudden hospitalization of the participant or an immediate family member
- Severe illness requiring immediate medical attention

Credit requests must be submitted to [events@nhcourtdiversion.org](mailto:events@nhcourtdiversion.org) by 7:30 AM on June 8, 2026 (24 hours before the event). Requests made after this deadline will be reviewed on a case-by-case basis. Failure to attend without notification will be considered a no-show and a credit will not be issued.

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### **Participant Needs & Accommodations**

We are committed to creating an accessible, safe, and welcoming Summit for all participants. If you require live captioning, ASL interpretation, dietary accommodations, lactation space, or other accessibility services, please indicate your needs during registration or contact us as far in advance as possible. We will make every effort to accommodate all requests; however, late requests may not be able to be fulfilled.

Participants are encouraged to contact the Event Manager at least two weeks prior to the Summit to confirm accommodation requests.

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### **Inclement Weather & Emergency Notification**

In the event of severe weather, emergency, or circumstances beyond the control of the event organizers, notifications, delays, or cancellations of the Summit will be communicated via email to the address provided at registration and posted on the event website.

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### **Entry & Participation**

Event organizers reserve the right to request proper identification and to deny entry or remove any participant whose behavior is deemed disruptive, unsafe, or detrimental to the health, safety, or experience of event staff, venue staff, exhibitors, sponsors, or other participants.

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### **Photography & Recording**

By registering for the Summit, you acknowledge and agree that photographs, video recordings, and audio recordings may be taken during the event and may be used by the NH Juvenile Court Diversion Network for educational, promotional, marketing, and reporting purposes in print, digital, and social media formats.

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### **Code of Conduct**

The New England Youth Diversion Summit is committed to providing a safe, respectful, and inclusive environment for all participants, speakers, sponsors, exhibitors, staff, and volunteers.

By attending the Summit, participants agree to:

- Treat all participants, speakers, exhibitors, sponsors, venue staff, and event staff with respect and professionalism.

- Engage in discussions in a respectful and constructive manner.
- Refrain from disruptive behavior, harassment, intimidation, discrimination, or inappropriate language or conduct.
- Follow all venue policies and directions from event staff.

Event organizers reserve the right to remove any participant from the event without refund if their behavior is deemed disruptive, unsafe, discriminatory, or detrimental to the event or other participants.

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### **Force Majeure**

The New England Youth Diversion Summit organizers shall not be held liable for failure to hold the event as scheduled due to circumstances beyond their control, including but not limited to acts of God, natural disasters, severe weather, government regulations, public health emergencies, pandemics, labor disputes, venue unavailability, transportation disruptions, or other emergencies.

If the Summit must be canceled due to circumstances beyond the organizers' control, participants will be notified as soon as possible. Registration fees may be transferred to a future Summit. Refunds may be issued on a case-by-case basis depending on the circumstances and any non-recoverable expenses incurred.

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### **Liability**

By registering for and attending the Summit, participants acknowledge that they are attending at their own risk. The NH Juvenile Court Diversion Network, event organizers, staff, volunteers, sponsors, and the venue are not responsible for personal injury, loss, theft, or damage to personal property while attending the event.

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### **Agreement**

By registering for the Summit, you acknowledge that you have read, understood, and agree to these Terms and Conditions.

**Questions or concerns regarding these terms and conditions should be directed to [events@nhcourtdiversion.org](mailto:events@nhcourtdiversion.org) or 657-332-3317.**